# A photographic scale to aid appropriate foot skin care for people with diabetes

Matthew Young, Mike Townson, Gareth Hicks

**Citation:** Young M, Townson M, Hicks G (2014) A photographic scale to aid appropriate foot skin care for people with diabetes. *The Diabetic Foot Journal* **17**: 70–3

#### **Article points**

- Studies show that 80% of foot ulceration occurs at sites of callus formation and that a site of callus is 11 times more likely to ulcerate than a site without callus.
- There is currently no accepted model for healthcare professionals to record the extent of callus and dryness of foot skin at annual checks.
- 3. A pictorial scale matching foot skin type with the most effective emollient is presented to assist this assessment, improve tissue viability and reduce unnecessary expenditure is provided.

#### **Key words**

- Callus
- Emollient
- Photographic scale

#### Authors

Matthew Young is Consultant Diabetologist, Diabetes Foot Clinic, Royal Infirmary, Edinburgh. Mike Townson is Dean Faculty of Management and Member of Council, Society of Chiropodists and Podiatrists (UK). Gareth Hicks is Sales Consultant, Dermatonics.

#### Acknowledgement

This article was supported by Dermatonics.

Despite the strong relationship between foot ulceration and callus, there is currently no accepted model for healthcare professionals to record the extent of callus and dryness of foot skin at annual checks. Here, the authors provide a pictorial scale to assist in assessment, improve tissue viability and reduce unnecessary expenditure. The scale also matches foot skin type with the most effective emollient.

ach year in the UK around 6500 people with diabetes undergo an amputation and up to 80% of these amputations are believed to be preventable. Most amputations are preceded by a foot ulcer. At any one time around 61 000 foot ulcers are treated by the NHS (Kerr, 2012).

For the person with diabetes, having a foot ulcer has a huge detrimental effect on their quality of life. There is the threat of further complication as well as the likelihood of psychological distress and anxiety. For the amputee there are the obvious difficulties in coping with limb loss, and mortality is 80% within 5 years of amputation (Young, 2012).

In an effort to reduce ulcerations, and therefore amputations, foot ulcer risk categorisation has been introduced as part of standard diabetes care. In England, Wales and Northern Ireland, NICE (2004) requires that people with neuropathy and skin changes be treated as high risk and be provided with appropriate skin care. This evaluation is typically undertaken at the annual review required by the clinical guideline; this will normally be conducted within a primary care centre by a member of the nursing team. In Scotland, SIGN (2010) suggests that the presence of callus is also an ulceration risk factor in the diabetic foot.

#### Foot risk screening

There are clear and well documented techniques for screening for the loss of protective sensation, peripheral vascular disease and foot deformity (Baker et al 2005; www.diabetesframe.org). Calibrated monofilaments and Doppler ultrasound devices assist in these assessments.

#### Assessing foot skin dryness

Despite studies showing that 80% of foot ulceration occurs at sites of callus formation and that, in a neuropathic foot, a site of callus is 11 times more likely to ulcerate than a site without callus (Murray et al, 1996; Baker et al, 2005), there is currently no accepted model for healthcare professionals to record the extent of callus and dryness of foot skin at annual checks. In addition, a wide range of emollient products are available; making the most appropriate choice confusing for both healthcare professional and person with diabetes.

Figure 1 is a pictorial scale matching foot skin type with the most effective emollient is presented to assist this assessment, improve tissue viability and reduce unnecessary expenditure. This model enables healthcare professionals to record the dryness of foot skin at the annual foot check, as required by national clinical guidance. The skin scale provides a basis to make an informed decision as to the extent of any skin changes that have occurred in the year between the annual checks, and assists with appropriate onward referral to specialist care.

#### The photographic scale

The scale has been developed to be easily understood and to give clear lines of definition between each photo on the scale, which is backed by a written description for any borderline decisions. The four photos show the typical range of feet which are seen in clinical practice (*Figure 1*). The photographs are split into lines of three – the first three pre-callus and the second three all with callused skin.

There is also a recommended emollient plan for each of these foot skin conditions.

Figure 1. A pictorial scale enabling practitioners to record the dryness of foot skin and match a foot skin type with the most effective emollient.

#### Level 1 **Management Recomended Emollient** Suggest the patient applies a standard Recommend a standard emollient, preferably Well hydrated heels, with with a **ONCE-A-DAY** regime, for prevention emollient for prevention, to be applied in little or no signs of drying. accordance with manufacturers instructions Inform the patient that neuropathy poses Note that whilst our photographs are of a risk to the sweat glands in the feet and to the heels only, the whole foot and the toes should be checked and that the level applied must be in accordance with monitor any changes in skin condition and report back if these happen grading applicable to the worst skin on Level 2 **Management** Prescribe a standard emollient preferably with a Advise/prescribe a standard emollient for Drying skin but no callus. ONCE-A-DAY regime to prevent deterioration prevention, if an effective Once-A-Day emollient for footskin is available that would be our recommendation. If the patient has The foot may have some fissuring but no apparent callus moved from Level 1 to Level 2 make them Note that whilst our photographs are of aware that their footskin condition has deteriorated and that their risk of ulceration the heels only the whole foot and the toes should be checked and that the may have increased. Instruct the patient that ropathy poses a risk to the sweat glands ne feet and to monitor any changes in skin level applied must be in accordance with grading applicable to the worst skin on the foot condition and report back if these happen. eve 3 High Risk **Management** Prescribe Dermatonics Once Heel Balm due to SIGN 116 states that practitioners should Drying skin combined with proven efficacy and ONCE-A-DAY regime. Discuss moisturise areas of dry skin and NICE CG010 requires prescribing of an appropriate cream. We suggest a 25% urea cream with proven Callus. The foot may have treatment plan with Community Podiatry Service some fissuring but no Once-A-Day usage profile for all patients, and with excellent efficacy. Currently we strongly recommend Dermatonics Once Heel Balm. Make apparent open splits Note the whole foot and the toes should be checked and that the level patient aware that their footskin condition has applied must be in accordance with level applicable to the worst skin on the foot deteriorated and that their risk of ulceration may have **significantly** increased. Discuss treatment plan with Community Podiatry Service. Level 4 High Risk **Management** Prescribe Dermatonics Once Heel Balm - apply NICE CG010 and SIGN 116 require referral to Callused skin with open on dry skin and callus but not directly in oper your Community Podiatry Service. Prescribe splits. The splits may be wider a 25% urea cream with proven once a day splits. Refer to your Community Podiatry Service efficacy. Currently we strongly recommend than those shown Dermatonics Once Heel Balm, Make patients Note the whole foot should be checked aware that their footskin condition has deteriorated and that their risk of ulceration and the grading applied must be in accordance with the level applicable to has significantly increased the worst skin on the foot

#### **Drivers for emollient pathways**

People with diabetes and healthcare professionals should refer to the NHS Constitution (2013), which identifies three key principles to be considered when advising and prescribing an appropriate skin care plan:

- 1. The NHS aspires to the highest standards of safe and effective practice focused on patient experience.
- 2. Care is tailored to the needs of the patient.
- 3. The NHS is committed to providing best value for money.

These principles are supported by NICE guidelince (2014), which suggest that "treatment and

care should take into account patients' needs and preferences". This advice suggests that the primary concern should be the efficacy of the product prescribed and – in the case of an emollient – its convenience, smell, feel and texture (NICE, 2004).

Patient compliance is especially important with any preventative care regimen and, where possible, emollients, which require just a single daily application, should be recommended. Such products would also have the benefit of reducing the cost burden to the person with diabetes and the NHS. In 2011, Samroo et al reported that only 28% of patients were compliant with their foot skin

"Given that the skin on the heels is much thicker than skin elsewhere on the body and has different physical and mechanical properties, there is a strong case for using a specific emollient for the skin on the foot." emollient regimen and Locke et al (2012) published that identification of an effective emollient was paramount in reducing the burden of repeated multiple-times-a-day applications, and that by reducing topical emollient application regimens to once-a-day, patient compliance may improve.

The condition of the skin at presentation is a further factor in determining an appropriate emollient. Callused skin requires an emollient with keratolytic properties in order to be effective. However, skin which is not callused can be treated by a non-keratolytic emollient. The removal of callus reduces plantar pressure by 26% (Young et al, 1992), and people with diabetes and callus could achieve this through the use of a keratolytic emollient.

Neuropathy is the main predictor of foot ulceration. The presence of neuropathy increases with age and duration of diabetes. Neuropathy will therefore become an increasingly common condition with our ageing population. Nerve conduction tests demonstrate a prevalence of early peripheral neuropathy in at least 50% of people with diabetes (Tesfaye et al, 2011) and clinically detectable neuropathy is present in one-third of all people with diabetes (Monteiro-Soares, 2012), increasing the risk of foot ulceration.

In addition, the disruption of microvascular skin blood flow and sudomotor function may be among the earliest manifestations of diabetic autonomic neuropathy and this leads to loss of sweating, dry skin and the development of fissures and cracks that allow the entry of microorganisms. These changes ultimately contribute to the development of ulcers, gangrene and limb loss. Therefore, it is essential that neuropathy is detected early and patients instructed to apply emollients as a prophylactic measure.

### Selecting a foot-specific emollient

In the UK, many healthcare professionals prescribe a standard emollients for the skin changes depicted in *Figure 1* grades 1 to 2. These creams are typically designed for skin anywhere on the body and require twice-daily application. Continued use of these creams is important. However, given that the skin on the heels is much thicker than skin elsewhere on the body and has different physical and mechanical properties, there is a strong case for using a specific emollient for the skin on the

foot. In particular, an effective, scientifically proven, foot cream with a single daily dosage.

that many Recognising people type 2 diabetes will have difficulty applying foot skin cream, there is also a strong argument for a formulation that allows once daily application (Baird et al, 2003). For those in levels 3-4 (Figure 1) a product with keratolytic properties is appropriate. Urea and salicylic acid both have keratolytic properties, however, due to the erosive properties of salicylic acid on the strata corneum the use of salicylic acid is contraindicated for the diabetic foot (Pray, 2010). Therefore, urea containing creams are the emollient of choice for the diabetic foot and 25% urea creams have been demonstrated to be more effective in treating callused feet than 10% urea creams (Baird et al, 2003). Given the patient and practitioner reported outcomes and feedback associated with Dermatonics Once Heel Balm, combined with its suitability as a single daily, this product is recommend as the emollient of choice for hyperkeratosis on foot skin for people with diabetes (Locke et al, 2012).

## The national burden of diabetic foot disease

The Putting Feet First Campaign launched in February 2013 (Diabetes UK, 2013) disclosed that 46% of patients who develop foot ulceration have never attended an NHS Podiatry clinic. This indicates the need for improved methods of screening patients in Primary Care in order to detect the signs of deterioration of foot skin in neuropathic patients, alongside adoption of best practice in prescribing foot skin emollients and improved referral pathways.

In 2010–11, the NHS in England spent an estimated £639–£662 million on diabetes foot care, treating 61000 ulcerations at any given time, and performing 6000 amputations per annum (Kerr, 2012). Studies suggest that only 50% of patients with diabetes who have had an amputation survive for a further 2 years. Even without amputation, the prognosis is poor. Only around 50% of people with diabetes who have had ulcers survive for 5 years (Young, 2012).

Increasing evidence suggests that prevention of diabetes-related foot complications can significantly reduce the costs associated with long-term wound

care and surgical amputation (Driver et al, 2010). Analysis of prescribing data for 2011 shows that the cost of prescribing a specialist foot skin emollient was around £750000 reaching approximately 20000 people with diabetes in the UK. However, there are an estimated 1.1 million people in the UK classified as being at increased or high risk of foot ulceration (Townson, 2013). This would suggest that only 2% of those people identified as being at risk are receiving the effective and appropriate skin care that national guidance recommends. A recent legal ruling in England decided that NHS Trusts can only choose not to follow NICE Guidelines where a special factor exceptionally justifies them not doing so and therefore diabetes patients should not be denied effective emollients on the basis of cost as the case for efficacy is proven (NICE, 2014).

#### **Health economics**

For the majority of people with diabetes low cost and widely prescribed creams are appropriate. The investment in a higher cost cream will be subject to the person presenting with neuropathy and callused feet, which are known risk factors for ulceration.

Cost-effective prescribing is an increasingly important factor in all personalised care plans. The annual costs of a year's supply of the recommended emollient for the high-risk group are estimated at around £25–£33 per person (Dermatonics, data on file), compared with average ulceration costs of £6500, and quality-of-life costs of ulceration put at £25 000 per ulceration (Kerr, 2012).

Utilising a health economic model indicates that moving high-risk patients to the once daily, 25% urea cream would require less than a 1% reduction in ulceration and amputation rates to be cost-effective (Dermatonics, data on file). Further savings would be associated with improvements in quality of life, making the switch to a once daily application even more attractive.

#### Conclusion

Given the high human and health services costs associated with diabetic foot ulceration, there is a determination shared by all stakeholders to reduce ulceration rates. The introduction of this clear, foot skin assessement model will improve the ability of healthcare professionals in the primary care setting to respond effectively to the needs

people with diabetes, improve outcomes and comply with national guidance. The Skin Scale is currently being validated and the results will be published later this year.

In Scotland, SIGN (2010) states that areas of dry skin should be moisturise, and in the rest of the UK NICE (2004) states that the NHS should provide appropriate foot skin care for people with diabetes who are at high risk of foot disease. By prescribing Dermatonics Once Heel Balm for callused skin in this risk group, healthcare professionals will comply with what the authors believe is best practice for emollient use.

Baird S, Skinner C, Trail S, Franks JS (2003) Anhydrosis in the diabetic foot: a comparison of two urea creams. *Diabetic Foot* 6: 122–36

Baker N, Murali-Krishnan S, Rayman G (2005) A user's guide to foot screening: Part 3: skin and joints. *Diabetic Foot* 8: 168–81

Diabetes UK (2013) Putting Feet First. Available at: http://bit. ly/1lWmslA (accessed 02.0514)

Driver VR, Fabbi M, Lavery LA, Gibbons G (2010) The costs of diabetic foot: the economic case for the limb salvage team. J Am Podiatr Med Assoc **100**: 335–4

Kerr M (2012) Foot Care for People with Diabetes: The Economic Case for Change, Insight Health Economics. NHS Diabetes, London

Locke J, Baird S, Hendry G (2012) The use of Urea based Creams. Dermatological Nursing 11: 25–32

Monteiro-Soares M, Boyko EJ, Ribeiro et al (2012) Predictive factors for diabetic foot ulceration: a systematic review. 1 Diabetes Metab Res Rev 28: 574–600

Murray HJ, Young MJ, Hollis S, Boulton AJ (1996) The association between callus formation, high pressures and neuropathy in diabetic foot ulceration. *Diabetic Med* **13**: 979–82

NHS (2013) NHS Constitution. Department of Health, London. Available at: http://bit.ly/1jzaEE8 (accessed 02.05.14)

NICE (2004) Type 2 Diabetes: Prevention And Management Of Foot Problems CG10. NICE, London

NICE (2014) *Legal Context Of NICE Guidance*. Department of Health, London. Available at: http://bit.ly/RIP7IE (accessed 02.05.14)

Pray WS (2010) Challenges when recommending nonprescription products for patients with diabetes. *US Pharmacist* **35**: 8–15

SIGN (2010) Management of Diabetes SIGN116. SIGN, Edinburgh

Somroo JA, Hashmi A, Iqbal Z, Ghori A (2011) Diabetic foot care -- a public health problem. *J Med* **12**: 109–14

Tesfaye S, Vileikyte L, Rayman G et al (2011) Painful diabetic peripheral neuropathy: consensus recommendations on diagnosis, assessment and management. *Diabetes - Metabolism: Research and Reviews (Online)* **27**: 629–38

Townson M (2013) Proceedings of the 2013 Diabetes UK conference. *Podiatry Now* **16**: 30–1

Young MJ, Cavanagh PR, Thomas G et al (1992) The effect of callus removal on dynamic plantar foot pressures in diabetic patients. *Diabet Med* **9**: 55–7

Young M (2012) Ghosts of patients past. *The Diabetic Foot Journal* **15**: 142–3

"Investment in a higher cost cream will be subject to the person presenting with neuropathy and callused feet, which are known risk factors for ulceration."