

Implementing CGM in primary care: A new digital training package

The latest updates to the NICE NG17 and NG28 guidelines recommend wider access to real-time continuous glucose monitoring (rtCGM) and intermittently scanned CGM (isCGM, commonly known as “flash”) for people living with diabetes.

Historically, these types of technology were limited to some people with type 1 diabetes, who received support from specialist teams in secondary care. However, the updated NICE guidance recommends that all people with type 1 diabetes and some people with type 2 diabetes using multiple daily insulin injections (see *Box 1*) be offered this technology.

With the change in guidance, primary care will play an increasing role in the initiation and prescribing of these technologies. This inevitably creates a need for healthcare professionals to increase

their knowledge and confidence around these technologies.

The EDEN training package

The *Implementing glucose sensing in primary care* training package has been developed by the award-winning EDEN team at Leicester Diabetes Centre, in partnership with and endorsed by the Primary Care Diabetes Society and the Diabetes Technology Network UK, and it is freely available to all primary care healthcare professionals. The new suite of digital resources provides training in both isCGM and rtCGM.

For some healthcare professionals who are not familiar with CGM, the prospect of up-skilling may feel challenging. Some common concerns have been around the complexity of using CGM, and the time needed to review and interpret glucose data. The digital package is designed to allay any uncertainty and provide structured learning to improve knowledge and confidence. This training will equip healthcare professionals with the skills needed to support people living with diabetes and using CGM.

Implementing glucose sensing in primary care

The digital training package includes a comprehensive suite of resources suitable for healthcare professionals, which can be completed in bite-sized chunks. It comprises four elements that can be completed at an individual pace and convenience. The elements can be completed as stand-alone sections or as a complete package and include the following:

Video resources

The package includes two introductory videos. The first features Professor Pratik Choudhary and Dr Clare Hambling, covering:

- What is CGM?



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Box 1. NICE NG28 recommendations on offering continuous glucose monitoring to people with type 2 diabetes.

Offer intermittently scanned continuous glucose monitoring (isCGM), or real-time CGM (rtCGM) if it is available for the same or lower cost, to adults with type 2 diabetes on multiple daily insulin injections if any of the following apply:

- They have recurrent hypoglycaemia or severe hypoglycaemia.
- They have impaired hypoglycaemia awareness.
- They have a condition or disability (including a learning disability or cognitive impairment) that means they cannot self-monitor their blood glucose by capillary blood glucose monitoring but could use a CGM device (or have it scanned for them).
- They would otherwise be advised to self-measure at least 8 times a day.

Offer CGM to adults with insulin-treated type 2 diabetes who would otherwise need help from a care worker or healthcare professional to monitor their blood glucose.

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“As a practising primary care clinician, the resources and educational packages created by the EDEN team will help me enhance my knowledge and confidence, and I look forward to learning and putting the theory into practice.”

– Dr Sam Seidu, GP and NIHR Clinical Lecturer”

- The use of CGM in primary care.
- When would you use isCGM or rtCGM?
- What education patients need.
- Ensuring equitable access.
- Time lag in glucose reading.

The second is a more detailed discussion with EDEN educators Mike Skarlatos and Vicki Alabraba, covering:

- The difference between isCGM and rtCGM.
- The benefits of using these technologies.
- Using time in range as a clinical measure.
- How to access glucose data.
- High and low alarms.
- Driving regulations.

Interactive case studies

The short case studies (5–10 minutes each) include both people with type 1 diabetes and those with type 2 diabetes, and incorporate both FreeStyle Libre (isCGM) and Dexcom (rtCGM) devices. They guide the user in a step-by-step process through the common glucose data reports that are available on the product-specific, cloud-based data-sharing platforms. Common themes, action planning and how to best support people living with diabetes are explored. Working through the case studies will be a useful way for healthcare professionals to familiarise themselves with each glucose report, learn how to interpret the data and decide on how to best support their patients.

Product-specific e-Learning modules

Product-specific e-Learning modules are available for both the FreeStyle Libre and Dexcom devices, and each module is divided into two parts. The first

part explores how to use each system, along with the underpinning evidence and accessibility. The second part provides more detail on trend arrows, time in range targets, hypoglycaemia management, glycaemic variability and navigating the cloud-based data-sharing platforms (LibreView and Clarity). Each module includes frequently asked questions as well as practical case studies to consolidate learning.

Product-specific implementation toolkits

Digital implementation toolkits are available for both isCGM and rtCGM devices. These offer practical solutions to start using this technology with patients and to review glucose data. This includes information on:

- National guidance.
- Setting up user and clinic accounts.
- Alarms.
- Trend arrows.
- Time in range.
- Hypoglycaemia management.

The digital training package also signposts users to the Diabetes Technology Network UK, which provides further education on diabetes technology for healthcare professionals as well as service users. By collating all the product-specific resources and storing them in one place, we always have access to a simple set of resources. ■

Find out more

The training package is free to access, and is available at: <https://www.glucose-sensing.com>

The EDEN team can be contacted at eden@uhl-tr.nhs.uk for any further information.